TRIVILLAGE REGIONAL SEWAGE SERVICES COMMISSON

POLICY STATEMENT:

SUBJECT: SANITARY SEWER LINE BLOCKAGES & SEPARATIONS

BACKGROUND:

The Trivillage Regional Sewage Services Commission owns and operates a sanitary sewer collection system consisting of trunk sanitary sewers, sanitary sewer mains and sanitary sewer services from those mains to the property line of any lot.

The Trivillage Regional Sewage Services Commission recognises a responsibility to maintain this system such that the system will function as intended to carry away liquid wastes meeting the following criteria:

No person shall discharge into the sanitary sewer any fat, grease, improperly shredded garbage, ashes, cinders, animal parts or any other solid or viscous substance capable of causing obstruction to the flow of a sanitary sewer.

The owner of any building or facility connected to the sanitary sewer collection system has a responsibility to ensure that any liquid waste discharged from their property line into the Trivillage Regional Sewage Services Commission sanitary sewer system meets the criteria outlined above.

POLICY:

The unplugging of any blockage in a sanitary sewer service from the building to the property line and from the property line to the sanitary sewer main and within a building caused by discharging of any of the prohibited substances listed in Article 1 above is the responsibility of the property owner, both with respect to engaging an approved sewer cleaning service to unplug the sewer line and bearing the cost of such service. The unplugging of a blockage of a sanitary sewer caused by tree roots from trees located on private property is considered to be the responsibility of the property owner.

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The costs of unplugging the sewer lines shall be borne by the property owner and any costs incurred by the Trivillage Regional Sewage Services Commission may be charged to the property owner and collected by the municipality as taxes owning.

The Maintenance Manager shall have discretion as to the handling of sewer blockages.

PROCEDURE:

The Maintenance Manager or his designee shall be informed of the blockage.

The line must be snaked by an approved sewer cleaning service and a written report of the finding presented to the Maintenance Manager.

Should the blockage be on private property, the home owner must arrange excavation and repair and bear the costs.

If the blockage is in municipal property, the Maintenance Manager will determine the need to install a clean out at the property line, arrange excavation and supervise the installation of the clean out line.

The line will be snaked from the clean out line to the main line or in the case of frozen matter in the line, steamed by an approved sewer cleaning company before excavation of a paved road.

IN ALL CASES, THE HOMEOWNER IS RESPONSIBLE FOR EFFLUENT FROM THE PROPERTY AND MAY INCUR ALL CHARGES IN RELATION TO THE CLEARING OF THE LINE

APPENDIX A CONTAINS THE APPROVED SEWER CLEANING PROVIDERS.

Contracting by the property owner of another sewer cleaning company may result in the necessity to have the work redone by an approved company at the expense of the property owner.

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APPENDIX A:

Video Vac 45 McNabb Cr. STONY PLAIN, AB T7Z 1G8

PH: 780-220-5533 FAX: 780-963-0569

COUNTRY SIDE PLUMBING 4734 50 Ave. Box 594 ONOWAY, AB T0E 1V0

PH: 780-967-4500 FAX: 780-967-4501

OTHER:

LICENSED PLUMBERS WITH REFERANCES AND APPROVED BY THE MAINTENANCE MANAGER

STEAMING:

Video Vac (above)

Mobile Bill

PH: 780-991-9466